

# BAILIWICK LAW ENFORCEMENT DIGITAL STRATEGY



BAILIWICK OF GUERNSEY  
LAW ENFORCEMENT

*Working together to make the Bailiwick safe and secure*  
*Nous travail ensemble pour protégier et sauvegarder le Baillage*

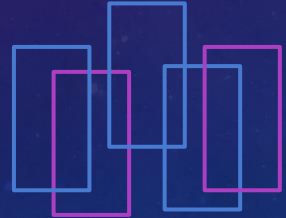
# BAILIWICK LAW ENFORCEMENT

Policing is at a critical juncture. We either improve how we harness digital opportunities from existing and emerging technologies, or we are at risk of becoming overwhelmed by the demands they create and lose the chance to enhance and modernise our policing services.<sup>1</sup>

The same is true for border enforcement functions as we navigate in the new globalised post-Brexit environment.

The States of Guernsey Government Work Plan states one of its key priorities this term is to 'accelerate the pace of public service reform and transformation' and Bailiwick Law Enforcement must recognise the need to respond to evolving demands on our service. As highlighted in the States of Guernsey Digital Framework 2020 – 2025, Government is expected to deliver public services faster and more efficiently, the outcomes of which should mean:

- More public services made available online and faster and easier to use
- More streamlined and co-ordinated access to public services
- Better use of data in decision-making and planning



While the Bailiwick continues to be one of the safest places in the British Isles to live and work, we are dealing with ever more complex criminality through the exploitation of new technologies, as well as new obligations to administer and enforce, as we operate with International trading partners, we need to keep pace with this complexity. The public also have more choice in how they engage with us, and we need to be able support all citizen interaction, as well as share information and data across agencies and forces in the interests of public safety. This will allow us to build a more credible and richer intelligence picture.

1. National Policing Digital Strategy 2020 – 2030

## OUR DIGITAL VISION

To digitally enable our officers and staff through the use of cutting-edge technology to enable us to deliver the best service we can to the Bailiwick's communities. Engendering a culture where digital public contact is central to what we do. Developing fit for purpose solutions which allow us to be more accessible to the community. Making informed decisions through meaningful data. Ensuring our officers are kept up to date with the latest digital tools, and all our staff have access to the underpinning knowledge to support them when dealing with the ever more complex nature of criminality and regulation.

# Key Priorities for Bailiwick Law Enforcement

SEAMLESS CITIZEN EXPERIENCE

ADDRESSING HARM

ENABLING OFFICERS & STAFF THROUGH DIGITAL SOLUTIONS

EMBEDDING A WHOLE PUBLIC SYSTEM APPROACH



# Key priorities for Bailiwick Law Enforcement

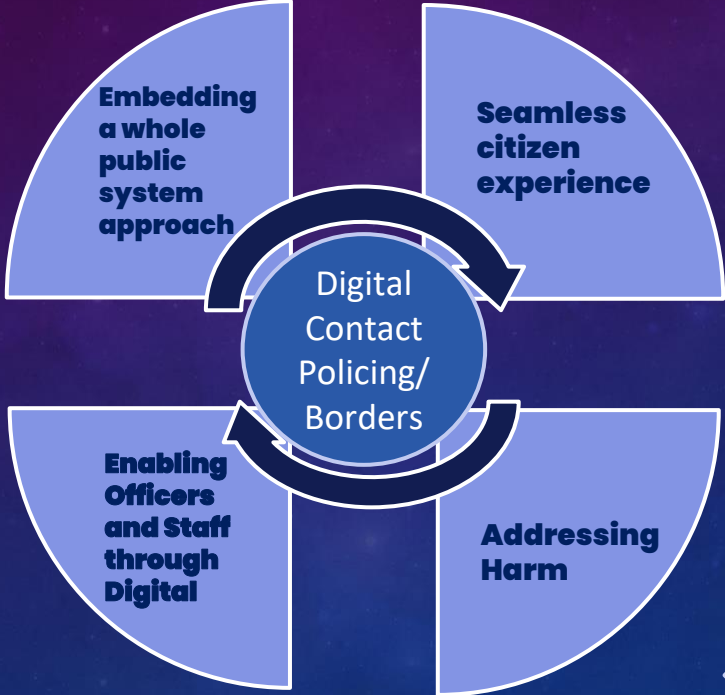
PSN accreditation

Improved links

Digital Fortress

Role out of NEP/M365

Rollout of mobile devices



Improved infrastructure

Improved connectivity

Better data analytics

Developing existing solutions

# OBJECTIVES

## **Seamless citizen experience**

We will improve BLE connectivity and digital infrastructure to allow us to align with SMART Court, in the sharing of all information digitally, resulting in a seamless experience for victims of crime by Q4, 2022.

We will pursue opportunities for improved citizen interaction through the implementation of an online passport application process and connect with other States of Guernsey online systems, resulting in a single portal to undertake further customs transactions.

## **Embedding a whole public system approach**

We will enhance the performance & security of our data by migrating to the States of Guernsey Digital Fortress, ensuring that we fully meet the requirements of the PSN by Q2 2022.

We will roll out the National Enabling Programme and develop it to meet the Bailiwick's needs, supporting a whole public system approach identified in the National Policing Vision, by Q4 2022

We will ensure the BLE aligns with national programmes such as the NLEDS - as it develops - to better access and share information with our UK counterparts.

# OBJECTIVES

## Enabling officers & staff through digital

We will rollout M365 as a collaborative tool throughout BLE and will develop it as a platform to enable SMART Apps, in conjunction with the roll out of mobile devices. This will enable our officers and staff to more effectively meet the requirements of modern-day policing and enforcement functions, resulting in more efficient ways of working.

We will identify, develop and implement a fit-for-purpose digital evidence storage and management solution and streamline associated process, to enable our officers to work more effectively, providing timely, digital casefiles to the Courts by Q1 2023.

## Addressing Harm

We will prevent crime and protect victims from threat, risk and harm, as well as maintain sustained public protection and order, through further utilisation of the latest technology in relation to CCTV

We will harness process automation and robotics tools where available and appropriate to drive great efficiencies in the way we work.

We will identify and develop an analytics tool to provide us with meaningful data, to share with appropriate agencies to better address harm by Q1 2023.