



## BAILIWICK OF GUERNSEY LAW ENFORCEMENT

**20<sup>th</sup> July 2020**

Scam Alert!

There are somethings which just never change. Different day = a different scam.

Today we have a few different ones to warn you about, starting with:

Cold calling. We have had multiple reports of various attempts by people claiming to be from HM Customs re tax rebates or refunds; also people purporting to be from their banks and internet companies either informing them that they have had money taken out of their accounts or owe money and that their internet would be cut off and in order to prevent this, residents are being asked to press one on their phones.

Simple advice: Do not press one, just hang up and then, if possible, use a different phone to call their bank or internet provider if you're concerned.

HMRC should not be contacting local residents with regards to tax refunds or rebates, unless the person has had recent dealings with the UK Tax Authorities, in which case the resident should confirm the legitimacy of the call by calling a verified HMRC number.

Secondly: Facebook scams.

People have been targeted on Facebook supposedly from friends asking if they could borrow some money.

We have had three victims locally which we are aware of, two have lost £280 each and the third £290. The friend asks for the money and promises to pay a further £10 on top of what they have borrowed.

Simple advice: if someone claiming to be your friend asks for money, call them and ask if they really have.

If you think you have fallen for a scam, contact your bank immediately and report it to Action Fraud on 0300 123 2040 or [actionfraud.police.uk](mailto:actionfraud.police.uk). You can also contact Guernsey Police on 725111 or [fraud@guernsey.pnn.police.uk](mailto:fraud@guernsey.pnn.police.uk) and Trading Standards at [scams@gov.gg](mailto:scams@gov.gg) or [tradingstandards@gov.gg](mailto:tradingstandards@gov.gg)