



BAILIWICK OF GUERNSEY LAW ENFORCEMENT

22nd May 2020

We are aware of Bailiwick residents receiving text messages or emails claiming to be from Sure. These either contain higher than normal invoices or ask you to join the completely invented Sure Loyalty Benefit Scheme.

Do not open or click on anything within these texts or emails.

If you're in any doubt, call Sure on a number you trust.

Never give out any personal or bank account details, including your PIN as legitimate companies will never ask for these details.

We also want to take this chance to warn everyone that across the UK there has been a rise in the number of Coronavirus scams as criminals look to cash in on the pandemic. The Bailiwick is not exempt. These involve selling facemasks, toilet rolls, "immunity oils", shipping or selling Covid-19 antibody blood test kits, emergency medical survival kits at a reduced rate and scammers selling so-called Coronavirus insurance. Do not fall for them. You may also receive emails encouraging you to invest in bitcoin or financial schemes due to the current state of the economy. We urge you to exercise extreme caution. These people aren't interested in your plight, they aren't interested in helping you. They're only interested in getting your money.

We have also received reports of elderly residents being cold called about "insurance for household electrical items". Don't give out your bank details – just hang up.

If you think you have fallen for a scam, contact your bank immediately and report it to Action Fraud on 0300 123 2040 or actionfraud.police.uk. You can also contact Guernsey Police on 725111 or fraud@guernsey.pnn.police.uk and Trading Standards at scams@gov.gg or tradingstandards@gov.gg