



# STAY SAFE ONLINE KEY ADVICE



Coronavirus is an emergency that has affected every aspect of our lives. Criminals are adapting too, and looking for new ways to take what is yours.

At this critical time, it's important to take a few moments to ensure you're wise to their latest scams. We don't want anyone falling victim.

These are simple steps from us and Trading Standards that you can use to help keep you safe. Like everything else right now, let's make this a community effort so that as we stay home, we aren't only saving lives, but stopping crime as well.

Criminals are experts at impersonating people, organisations & authority figures. They can contact you in a number of ways; by phone, text, email and even in person. They will try their best to leverage urgency and panic to part you with your money or personal information. So, what can you do?

## 1 STOP

Take a moment to think before you hand over any information. Ask yourself, "am I expecting this", or "does this seem abnormal"?

## 2 CHALLENGE

Could this be fake? It's OK to reject, refuse or ignore them. Criminals will often try to rush you or make you panic in order to comply.

## 3 PROTECT

Contact your bank if you think you may have fallen victim to a scam. Report anything suspicious to Action Fraud, Guernsey Police or Trading Standards.